

Note No: A053/07

PROJECT HERMES: MASS CASUALTY INFORMATION SYSTEM FOR THE DIPLOMATIC COMMUNITY

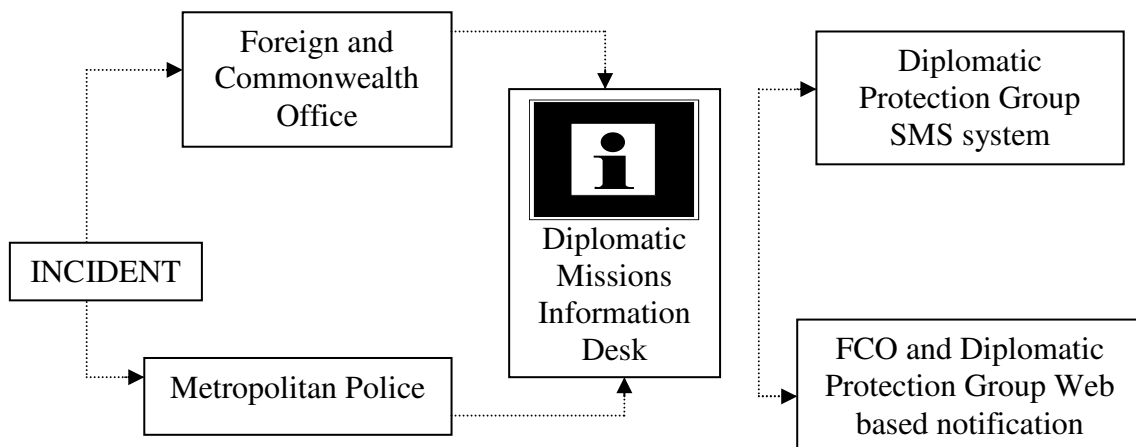
Protocol Directorate presents its compliments to all Diplomatic Missions and International Organisations in London and has the honour to refer to the recent briefing meetings, attended by your Single Points of Contact (SPOC), on Project Hermes, hosted by the Metropolitan Police Service at New Scotland Yard.

Following the events of 7 July 2005, Protocol Directorate and the MPS reviewed their communications with the diplomatic community. The result is an improved communications system called Project Hermes.

Project Hermes is a joint Metropolitan Police Service (MPS) and Foreign and Commonwealth Office (FCO) initiative to provide accurate and timely information to the diplomatic community following a Mass Casualty Incident in London.

The project will integrate information from the Metropolitan Police Service and HM Government, and transmit it, via SMS (text), email messages and secure web sites, direct to Diplomatic Missions in London.

The focal point of this new initiative is known as the Diplomatic Missions Information (DMI) Desk.



In a Mass Casualty Incident

- As soon as it is available, information will be transmitted in the following methods:
- A brief summary from MPS to your Mission's nominated mobile phone;
- An e-mail notification sent from Protocol Directorate to the account nominated by you;
- Information posted on the DPG Secured Bulletin Board at:
<https://dpgforum.met.police.uk/> entering the username **diplomat** and the password notified to your Mission by Diplomatic Protection Group;
- Information posted on the FCO Secure web page at:
<http://www.fco.gov.uk/protocolwebsite> entering the username **ProtocolPages** and password **protocol07**. *Please note the new password.*

In the event of a mass casualty incident, if your Mission knows or thinks that certain nationals from your country are involved, we would ask that your Mission report the details to the MPS Casualty Bureau. The Casualty Bureau fax number will be issued on the day.

The sort of information the Casualty Bureau will need on those thought to be involved is:

- Name
- Address
- Date of birth

- Physical peculiarities (marks, scars etc)
- Clothing worn (if known)
- Jewellery and personal effects
- Reasons believed to have been involved
- Passport number (if available)
- Individual's mobile phone number
- Individual's use of vehicles (especially registration mark)
- Last contact made
- Next of Kin
- Call back number for caller

For more information about Project Hermes or to update details of your Mission's Single Point of Contact please contact:

Business Continuity Officer

(c/o Supt Adam Loxley: Adam.Loxley@met.pnn.police.uk)

Diplomatic Protection Group

47 William IV Street

London WC2N 4DH

Please also ensure that you keep Protocol Directorate regularly updated on your Mission's emergency email contact address. Without these details we will not be able to contact you in the event of an emergency. Updates should be sent to Sue McCarthy at Sue.McCarthy@fco.gov.uk.

Protocol Directorate avails itself of this opportunity to renew to all Diplomatic Missions and International Organisations in London the assurances of its highest consideration.

FOREIGN AND COMMONWEALTH OFFICE
LONDON SW1

12 FEBRUARY 2007